

Job Posting – Nurse Case Manager, Bundled Payment Care Coordinator

Job Title:	Nurse Case Manager, Bundled Payment Care Coordinator		
		Location:	Upper Arlington, OH
Days:	Monday through Friday	Hours:	Fulltime, 40 hours per week

Position Summary: The RN Case Manager will utilize the nursing process to provide optimal quality and continuity of nursing care from the pre-operative setting through a ninety day episode of care. The Case Manager will develop care plans that are specific to each patient’s physical, mental, and social needs, based on pre-surgical clinical assessments. The care plans will be implemented and modified, as needed, throughout the transition of care to ensure the patient’s well-being and achievement of the desired outcomes. The Case Manager will work collaboratively as part of a multi-disciplinary team to provide patient and family education, communication with health care providers, and coordination and facilitation of services within an episode of care.

Responsibilities/Accountabilities:

- Responsible for managing a group of Medicare orthopedic patients throughout a ninety day episode of care, as part of the Bundled Payment Care Initiative.
- Gather clinical information from patient records (EMRs) and perform telephonic health assessments to determine risk stratification. This includes a comprehensive assessment of physical, emotional, psychosocial, and environmental needs of the patient.
- Document clinical assessments and care plans in Pinpoint case management system.
- Educate the patient and caregiver of the process and expectations of the health care delivery system throughout the course of care including but not limited to care in AR, SNF, LTAC, Home Care settings.
- Development and implementation of care plans throughout the transition of care to ensure the patients well-being.
- Collaborate with multidisciplinary team members in the acute, post-acute and outpatient settings to identify patient needs such as home health care, DME, physical therapy and community services.
- Follow up on patients at pre-determined intervals and as needed based on patient status, telephonic and on-site.
- Complete and submit all required documentation within established guidelines.
- Evaluate plan of care and revise on ongoing basis as determined by patient's health status and communicate changes to all other disciplines involved in the patient's care.
- Communicate with providers and multi-disciplinary care team members to facilitate transition of services throughout the continuum of care.
- Identify gaps or barriers in treatment plans to ensure that discharged patients receive appropriate resources and services.
- Understand the Bundled Payment Program design, implementation, management, monitoring and reporting requirements.
- Remain flexible and responsive when changes occur in patient activity and workload.
- Adhere to the scope of practice for the Registered Professional Nurse per state regulatory guidelines.
- Maintain confidentiality of all patient information per HIPAA and Orthopedic One guidelines.

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Education, Experience, and Certification/Licensure Required:

- RN degree (prefer BSN) with a current unrestricted Ohio nursing license.
- Minimum of 2-3 years nursing experience in a hospital setting or telephonic case management experience required.
- CCM (Certified Case Manager credential) or commensurate experience with discharge planning and outpatient care coordination.
- Experience with the orthopedic specialty preferred.
- Candidates must possess excellent interpersonal and customer service skills.
- Role will require strong problem solving skills with a flexible and creative approach to work assignments.
- Excellent oral and written communication skills required.

To apply for this posting, please submit a resume to humanresources@orthopedicone.com or fax to 614-827-1035.

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